

Guide to River Thames Boat Services

Spring·Summer 2007

 24 hour Travel Information
020 7222 1234

 Textphone
020 7918 3015

 Website
tfl.gov.uk

Welcome



to river travel in London

This Spring and Summer 2007 edition of the River Thames boat service guide brings together all the information you need to plan and make journeys by river within London. Whether you are planning a trip on the Thames for leisure or business our comprehensive guide is here to help.

London River Services have introduced real-time information on some services at piers and on the website to allow customers to better plan their journeys. A ramp-rider has also been installed at Greenwich Pier to improve access between the promenade and the pier for those with mobility-impairments.

For commuters fast services operate all day from Woolwich Arsenal to Savoy piers and peak hours only between Putney, Chelsea Harbour and Blackfriars.

There are also many relaxing cruises to destinations from Hampton Court, in the west, to Greenwich and the Thames Barrier in the east. There are also numerous lunch and dinner cruises available. The guide also contains information on places of interest to visit along the river, including contact details for the operators offering boats for hire.

I hope this guide improves your experience of using the river.

Ken Livingstone, Mayor of London

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Key to Amenities on boats



Light snacks and drinks available



Toilet facilities available



Live commentary (in English)



Multi-lingual recorded commentary

River map



Places of interest to visit by boat

Millbank Millennium Pier

Tate Britain

Westminster Millennium Pier

Houses of Parliament
Westminster Abbey
Churchill Museum
Cabinet War Rooms

Waterloo Millennium Pier

British Airways London Eye (Millennium Wheel)
BFI Imax Cinema
London Aquarium
South Bank Complex

Embankment Pier

Cleopatra's Needle
Trafalgar Square
Covent Garden

Festival Pier

South Bank Complex
National Theatre
BFI Imax Cinema

Blackfriars Millennium Pier

St. Paul's Cathedral

Bankside Pier

Shakespeare's Globe
Clink Museum
Vinopolis City of Wine
Tate Modern
Bramah Tea & Coffee Museum

London Bridge City Pier

HMS Belfast
London Dungeon
Hay's Galleria
Britain at War Museum
Old Operating Theatre
Southwark Cathedral
Clink Museum
City Hall
Bramah Tea & Coffee Museum

Tower Millennium Pier

Tower of London
Tower Bridge Experience
St. Katharine's Dock

St. Katharine's Pier

Tower Bridge Experience
Tower of London
St. Katharine's Dock

Canary Wharf Pier

Canary Wharf Tower
Isle of Dogs

Greenwich Pier

Cutty Sark
National Maritime Museum
Royal Naval College
Royal Observatory
Greenwich Park
Greenwich Market

QEII Pier

O₂ Venue (Millennium Dome) – to be served from July

Other destinations

Ham House – Richmond Landing Stage
Kew Gardens – Kew Pier
Kew Bridge Steam Museum – Kew Pier
Hampton Court – Hampton Court Pier

Fares and ticketing

Buying your ticket

You should purchase your ticket from the ticket office prior to boarding the boat at the pier where you are starting your journey, however, on some services, you will need to buy your ticket on the boat. Please check local publicity at piers for details.

Child and Senior Citizen rates

Throughout this booklet, fares for children apply to those aged 5-15 years inclusive. Under 5s travel for free. Senior Citizen rates apply to those of pensionable age who are not Freedom Pass holders. Please refer to individual fare information for details.

Conditions of carriage



Fares discounts

In line with the Mayor's Transport Strategy, the majority of riverboat operators offer discounts off the normal adult and child fares featured in this booklet (see individual fare information for details).

Freedom Pass Holders

Many operators offer 1/2 off the normal advertised adult fare on production of a valid Freedom Pass at the time of travel.

Travelcard Holders

Many operators offer 1/3 off normal advertised adult and child fares on production of a valid Travelcard or Oyster Card, loaded with a valid Travelcard, when purchasing a ticket. Some restrictions apply. Oyster cards with pre-pay are not accepted.

London Student Union Card Holders

Many operators have introduced a discount scheme for holders of London Student Photocards. Please check with individual operators for the availability of this discount.

Dogs and bicycles

It may well be possible to take dogs and bicycles on board, please check with the boat operator in advance.



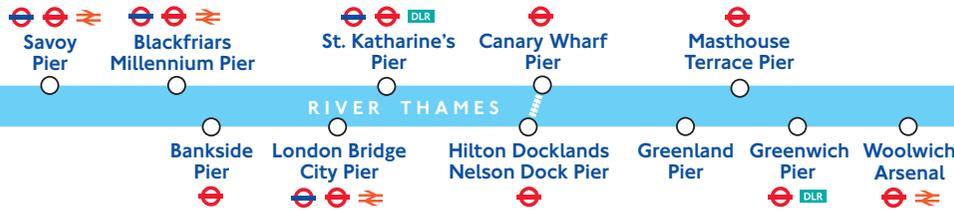
Mobility-impaired access

Many river boats are accessible and newer river craft have accessible toilet facilities. Please contact individual operators directly for comprehensive accessibility information. Contact details are shown at the bottom of each timetable in this guide.

For further information please call 020 7941 2400.



Savoy – Canary Wharf – Masthouse Terrace – Greenwich – Woolwich Arsenal



Monday to Friday (excluding Public Holidays)
until 30 June 2007

Westbound								
Woolwich Arsenal	▼	–	0630	–	0730	–	0800	–
Greenwich	▼	–	0645	–	0745	0800	0815	0830
Masthouse Terrace	▼	0620	0650	0720	0750	0805	0820	0835
Greenland	▼	0625	0655	0725	0755	0810	0825	0840
Canary Wharf	▼	0630	0700	0730	0800	0815	0830	0845
St. Katharine's	▼	0638	0708	0738	0808	0823	0838	0853
London Bridge City	▼	0642	0712	0742	0812	0827	0842	0857
Bankside	▼	0646	0716	0746	0816	0831	0846	0901
Blackfriars	▼	0649	0719	0749	0819	0834	0849	0904
Savoy	▼	0653	0723	0753	0823	0838	0853	0908

Woolwich Arsenal	▼	0825	–	–	–	–	–	–
Greenwich	▼	0840	–	0915	0945	1010	–	–
Masthouse Terrace	▼	–	0855	0920	0950	1013	–	1133
Greenland	▼	0845	0858	0925	0955	1016	1056	1136
Canary Wharf	▼	0850	0902	0930	1000	1020	1100	1140
St. Katharine's	▼	R	0910	0938	1008	1028	1108	1148
London Bridge City	▼	R	0914	0942	1012	1031	1111	1151
Bankside	▼	R	0917	0946	1016	1035	1115	1155
Blackfriars	▼	R	0920	0949	1019	1038	1118	1158
Savoy	▼	R	0924	0953	1023	1042	1122	1202

R = Operates as a drop-off service and on demand only. Passengers may be advised to change at Canary Wharf to continue onward journey.

Monday to Friday (excluding Public Holidays)
until 30 June 2007

Westbound								
Woolwich Arsenal	▼	–	–	–	–	–	–	–
Greenwich	▼	–	–	–	–	–	–	–
Masthouse Terrace	▼	1213	1253	1333	1413	1453	1533	1613
Greenland	▼	1216	1256	1336	1416	1456	1536	1616
Canary Wharf	▼	1220	1300	1340	1420	1500	1540	1620
St. Katharine's	▼	1228	1308	1348	1428	1508	1548	1628
London Bridge City	▼	1231	1311	1351	1431	1511	1551	1631
Bankside	▼	1235	1315	1355	1435	1515	1555	1635
Blackfriars	▼	1238	1318	1358	1438	1518	1558	1638
Savoy	▼	1242	1322	1402	1442	1522	1602	1642

Woolwich Arsenal	▼	–	–	–	–	–	1800	1835
Greenwich	▼	1650	1705	1735	1750	1805	1820	1850
Masthouse Terrace	▼	1653	1708	1738	1753	1808	1823	–
Greenland	▼	1656	1711	1741	1756	1811	1826	–
Canary Wharf	▼	1700	1715	1745	1800	1815	1830	1855
St. Katharine's	▼	1708	1723	1752	1808	1823	1838	1903
London Bridge City	▼	1712	1727	1756	1812	1827	1842	1907
Bankside	▼	1716	–	1800	–	1831	1846	–
Blackfriars	▼	1719	1732	1803	1817	1834	1849	1910
Savoy	▼	1723	1736	1807	1821	1838	1853	1914

Woolwich Arsenal	▼	–	1920	1950	–	2105	–	–
Greenwich	▼	1915	1940	–	2010	–	–	–
Masthouse Terrace	▼	1918	1943	–	2013	–	–	–
Greenland	▼	1921	1947	–	2016	–	–	–
Canary Wharf	▼	1924	1950	2010	2020	2125	–	–
St. Katharine's	▼	1932	1958	–	–	–	–	–
London Bridge City	▼	1935	2002	–	2029	–	–	–
Bankside	▼	1938	2005	–	–	–	–	–
Blackfriars	▼	1941	2009	–	–	–	–	–
Savoy	▼	1943	2013	–	2037	–	–	–

Savoy – Canary Wharf – Masthouse Terrace – Greenwich – Woolwich Arsenal

Savoy – Canary Wharf – Masthouse Terrace – Greenwich – Woolwich Arsenal

Savoy – Canary Wharf – Masthouse Terrace – Greenwich – Woolwich Arsenal

Savoy – Canary Wharf – Masthouse Terrace – Greenwich – Woolwich Arsenal

Monday to Friday (excluding Public Holidays)
until 30 June 2007

Eastbound								
Savoy	▼	0655	0725	0755	0825	0840	0855	0910
Blackfriars	▼	0659	0729	0759	0829	0844	0859	0914
Bankside	▼	–	0732	0802	–	0847	0902	0917
London Bridge City	▼	0704	0736	0806	0834	0851	0906	0921
St. Katharine's	▼	0707	0740	0810	0837	0855	0910	0925
Canary Wharf	▼	0715	0748	0818	0845	0903	0918	0933
Greenland	▼	–	0752	0822	–	0907	0922	0937
Masthouse Terrace	▼	0720	0756	0826	0848	0911	0926	0941
Greenwich	▼	–	0758	0828	–	0913	–	0943
Woolwich Arsenal	▼	–	–	–	–	–	–	–

Savoy	▼	0925	0955	1025	1045	1125	1205	1245
Blackfriars	▼	0929	0959	1029	1049	1129	1209	1249
Bankside	▼	0932	1002	1032	1052	1132	1212	1252
London Bridge City	▼	0936	1006	1036	1056	1136	1216	1256
St. Katharine's	▼	0940	1010	1040	1100	1140	1220	1300
Canary Wharf	▼	0948	1018	1048	1108	1148	1228	1308
Greenland	▼	0952	1022	1052	1112	1152	1232	1312
Masthouse Terrace	▼	0956	1026	–	1116	1155	1236	1316
Greenwich	▼	1000	1030	–	–	–	–	–
Woolwich Arsenal	▼	–	–	–	–	–	–	–

Savoy	▼	1325	1405	1445	1525	1605	1645	1705
Blackfriars	▼	1329	1409	1449	1529	1609	1649	1709
Bankside	▼	1332	1412	1452	1532	1612	1652	1712
London Bridge City	▼	1336	1416	1456	1536	1616	1656	1716
St. Katharine's	▼	1340	1420	1500	1540	1620	1700	1720
Canary Wharf	▼	1348	1428	1508	1548	1628	1708	1728
Greenland	▼	1352	1432	1512	1552	1632	1712	1732
Masthouse Terrace	▼	1355	1436	1516	1555	1636	1716	1736
Greenwich	▼	–	–	–	–	–	1719	1738
Woolwich Arsenal	▼	–	–	–	–	–	–	1758

Monday to Friday (excluding Public Holidays)
until 30 June 2007

Eastbound								
Savoy	▼	1725	1740	1810	1825	1840	1900	1915
Blackfriars	▼	1729	1744	1814	1829	1844	1904	1919
Bankside	▼	1732	1747	1817	1832	1847	1907	1922
London Bridge City	▼	1737	1751	1821	1837	1851	1911	1926
St. Katharine's	▼	1741	1755	1825	1841	1855	1915	1930
Canary Wharf	▼	1749	1803	1833	1849	1903	1923	1938
Greenland	▼	1754	1807	1837	1854	1907	1927	1942
Masthouse Terrace	▼	1759	1811	1841	1858	1911	1931	1946
Greenwich	▼	1803	1814	1843	1901	1913	1935	1950
Woolwich Arsenal	▼	–	1829	–	1916	–	1950	–

Savoy	▼	1945	2015	2040
Blackfriars	▼	1949	2019	2044
Bankside	▼	1952	2022	2047
London Bridge City	▼	1957	2027	2051
St. Katharine's	▼	2001	2031	2055
Canary Wharf	▼	2009	2039	2103
Greenland	▼	2013	2043	2107
Masthouse Terrace	▼	2017	2047	2111
Greenwich	▼	2020	2050	–
Woolwich Arsenal	▼	–	2105	–

An onward connection operates at Blackfriars Pier for boats to and from Putney, which is operated by Thames Executive Charters (see page 14 for details).

From 1 July a new and enhanced service will be introduced to serve the QEII Pier at North Greenwich, for the O₂ Venue (Millennium Dome). Details will be available from late June at tfl.gov.uk/river or thamesclippers.com.

Savoy – Canary Wharf – Masthouse Terrace – Greenwich – Woolwich Arsenal

Saturdays, Sundays and Public Holidays until 30 June 2007

Westbound									
Woolwich Arsenal	▼	–	0930	1000	–	–	–	–	–
Greenwich	▼	0915s	0945	1015	1045†	–	–	–	–
Masthouse Terrace	▼	0920s	0950	1018	1048†	1053s	1133	1213	1253
Greenland	▼	0925s	0955	1021	1051†	1056s	1136	1216	1256
Canary Wharf	▼	0930s	1000	1025	1055†	1100s	1140	1220	1300
St. Katharine's	▼	0938s	1008	1033	1103†	1108s	1148	1228	1308
London Bridge City	▼	0942s	1012	1036	1106†	1111s	1151	1231	1311
Bankside	▼	0946s	1016	1040	1110†	1115s	1155	1235	1315
Savoy	▼	0953s	1023	1045	1117†	1122s	1202	1242	1322

Woolwich Arsenal	▼	–	–	–	–	–	–	–	1820
Greenwich	▼	–	–	–	–	–	1650	1730	–
Masthouse Terrace	▼	1333	1413	1453	1533	1613	1653	1733	–
Greenland	▼	1336	1416	1456	1536	1616	1656	1736	–
Canary Wharf	▼	1340	1420	1500	1540	1620	1700	1740	1840
St. Katharine's	▼	1348	1428	1508	1548	1628	1708	1748	–
London Bridge City	▼	1351	1431	1511	1551	1631	1712	1752	–
Bankside	▼	1355	1435	1515	1555	1635	1716	1755	–
Savoy	▼	1402	1442	1522	1602	1642	1723	1802	–

Woolwich Arsenal	▼	1900
Greenwich	▼	–
Masthouse Terrace	▼	–
Greenland	▼	–
Canary Wharf	▼	1920
St. Katharine's	▼	–
London Bridge City	▼	–
Bankside	▼	–
Savoy	▼	–

s = Saturdays only † = Sundays and Public Holidays only

Savoy – Canary Wharf – Masthouse Terrace – Greenwich – Woolwich Arsenal

Saturdays, Sundays and Public Holidays until 30 June 2007

Eastbound									
Savoy	▼	1025s	1047	1125	1205	1245	1325	1405	1445
Bankside	▼	1032s	1052	1132	1212	1252	1332	1412	1452
London Bridge City	▼	1036s	1056	1136	1216	1256	1336	1416	1456
St. Katharine's	▼	1040s	1100	1140	1220	1300	1340	1420	1500
Canary Wharf	▼	1048s	1108	1148	1228	1308	1348	1428	1508
Greenland	▼	–	1112	1152	1232	1312	1352	1432	1512
Masthouse Terrace	▼	1051s	1116	1155	1236	1316	1355	1436	1516
Greenwich	▼	–	–	–	–	–	–	–	–
Woolwich Arsenal	▼	–	–	–	–	–	–	–	–

Savoy	▼	1525	1605	1645	1725	1810
Bankside	▼	1532	1612	1652	1732	1817
London Bridge City	▼	1536	1616	1656	1737	1821
St. Katharine's	▼	1540	1620	1700	1741	1825
Canary Wharf	▼	1548	1628	1708	1749	1833
Greenland	▼	1552	1632	1712	1754	1837
Masthouse Terrace	▼	1555	1636	1716	1759	1841
Greenwich	▼	–	–	1719	1803	1843
Woolwich Arsenal	▼	–	–	–	1818	1858

s = Saturdays only

Fares information – Main commuter service

Fares range between	Single	Return
Adult fare	£2.70 – £6.10**	£4.30 – £9.75**
Child fare/Freedom Pass*	£1.35 – £3.05**	£2.15 – £4.90**

* Freedom Pass Holders rates apply from 0900 Mondays to Fridays, all day Saturdays, Sundays and Public Holidays.

** The highest price is based on Greenwich to Millbank via the Tate to Tate service.

Contact Details:
 Thames Clippers
0870 781 5049
www.thamesclippers.com
 Fares subject to change

Hilton Docklands to Canary Wharf Shuttle

Hilton Docklands to Canary Wharf Shuttle



Monday to Fridays

Towards Canary Wharf

Hilton Docklands	▼ 0620	then every 10mins until	1010	1030	1050	1210	1230
Canary Wharf	▼ 0623		1013	1033	1053	1213	1233
Hilton Docklands	▼ 1250		1310	1330	1350	1410	1430
Canary Wharf	▼ 1253		1313	1333	1353	1413	1433
Hilton Docklands	▼ 1550		1610	1630	1650	1700	1710
Canary Wharf	▼ 1553		1613	1633	1653	1703	1713
Hilton Docklands	▼ 1735	then every 10mins until	1925	1950	2010	2030	2050
Canary Wharf	▼ 1738		1928	1953	2013	2033	2053
Hilton Docklands	▼ 2110		2200	2220	2240	2300	–
Canary Wharf	▼ 2113		2203	2223	2243	2303	–

Towards Hilton Docklands

Canary Wharf	▼ 0625	then every 10mins until	1015	1035	1055	1215	1235
Hilton Docklands	▼ 0628		1018	1038	1058	1218	1238
Canary Wharf	▼ 1255		1315	1335	1355	1415	1435
Hilton Docklands	▼ 1258		1318	1338	1358	1418	1438
Canary Wharf	▼ 1555		1615	1635	1655	1705	1715
Hilton Docklands	▼ 1558		1618	1638	1658	1708	1718
Canary Wharf	▼ 1740	then every 10mins until	1930	1955	2015	2035	2055
Hilton Docklands	▼ 1743		1933	1958	2018	2038	2058
Canary Wharf	▼ 2115		2205	2225	2245	2305	–
Hilton Docklands	▼ 2118		2208	2228	2248	2308	–

Note: There is no service for about an hour during lunch time on all days. There is also no service for about an hour during mid afternoon and mid evening on Mondays to Fridays (see timetable).

Hilton Docklands to Canary Wharf Shuttle



Saturdays, Sundays & Public Holidays

Towards Canary Wharf

Hilton Docklands	▼ 0930	0950	1010	1030	1050	1110	1120
Canary Wharf	▼ 0933	0953	1013	1033	1053	1113	1123
Hilton Docklands	▼ 1130	then every 20mins until	1330	1430	1450	1510	1530
Canary Wharf	▼ 1133		1333	1433	1453	1513	1533
Hilton Docklands	▼ then every 15mins until	1730	1740	1750	1800	1810	1820
Canary Wharf	▼	1733	1743	1753	1803	1813	1823

Towards Hilton Docklands

Canary Wharf	▼ 0935	0955	1015	1035	1055	1115	1125
Hilton Docklands	▼ 0938	0958	1018	1038	1058	1118	1128
Canary Wharf	▼ 1135	then every 20mins until	1335	1435	1455	1515	1535
Hilton Docklands	▼ 1138		1338	1438	1458	1518	1538
Canary Wharf	▼ 1555	1610	1625	1640	1655	1705	1725
Hilton Docklands	▼ 1558	1613	1628	1643	1658	1708	1728
Canary Wharf	▼ 1735	1745	1755	1805	1815	1830	–
Hilton Docklands	▼ 1738	1748	1758	1808	1818	1833	–

Fares information – Shuttle service

	Single	Return
Adult fare	£2.70	£4.30
Child fare/Freedom Pass*	£1.35	£2.15

*Freedom Pass Holders rates apply from 09.00 Mondays to Fridays and all day Saturdays, Sundays and Public holidays.

Contact Details:
 Thames Clippers
0870 781 5049
www.thamesclippers.com
 Fares subject to change

Hilton Docklands to Canary Wharf Shuttle

Putney – Wandsworth RQ – Chelsea Harbour – Cadogan – Embankment – Blackfriars

Putney – Wandsworth RQ – Chelsea Harbour – Cadogan – Embankment – Blackfriars



Monday to Friday only – excluding Public Holidays

Eastbound	Mornings							Evenings	
Putney	▼ 0620	–	0730	–	–	–	–	1750	–
Wandsworth (RQ)	▼ 0625	–	0735	–	–	–	–	–	–
Chelsea Harbour	▼ 0635	0715	0750	0810	0855	1645	1800	1845	
Cadogan	▼ 0640	0720	0755	0815	0900	1650	1805	1850	
Embankment	▼ 0655	0735	0815	0830	0920	1705	1825	1905	
Blackfriars	▼ 0700	0745	0825	0840	0925	1710	1820	1910	

Westbound	Mornings							Evenings	
Blackfriars	▼ 0700	0745	–	0840	0925	1710	1820	1910	
Embankment	▼	–	–	–	–	1715	1825	1915	
Cadogan	▼	–	–	–	–	1730	1840	1930	
Chelsea Harbour	▼ 0715	0805	–	0855	0950	1735	1855	1935	
Wandsworth (RQ)	▼	–	–	–	–	1745	1905	1945	
Putney	▼	–	–	–	–	1750	1910	1950	

Fares information			
	Adult fares		
	Single	Return	Carnet (10 journeys)
Putney to Blackfriars	£7.50	£13.50	£67.50
Chelsea to Blackfriars	£5.25	£9.00	£49.50

(RQ) = Riverside Quarter. Monthly period tickets are also available. Please contact operator for full fares information.

Thames Executive Charters. Tel **01342 322 440**
 Boat contact mobile 07831 574 774 Website: thamesexecutivecharters.com
 Onward connections can be made at Blackfriars Pier, for eastbound piers as far as Woolwich Arsenal – see pages 6-9.

Woolwich Free Ferry

Monday – Friday	0610 – 2000	2 boat service
Saturday (and Public Holidays)	0610 – 2000	1 boat service
Sunday	1130 – 1930	1 boat service

Journey time about five minutes.

There are no toilet facilities on these boats.

Further Information **020 8921 5786**

The Woolwich Ferry is operated by the London Borough of Greenwich under an Agency Agreement with Transport for London (TfL). London River Services oversees the operation of the ferry for TfL.



Woolwich Free Ferry

Richmond – Kingston – Hampton Court



From Richmond

Daily until 30 October 2007

		MX	MX		MX	S		MX
Richmond (St Helena) ▼	-	1100	-	-	-	1200	-	1415
Kingston (Turk's Pier) ▼	1030	1200	1115	1200	1245	1300	1400	1515
Kingston (Town End Pier) ▼	1035	1205	1120	1205	1250	1305	1405	1520
Hampton Court ▼	1105	1235	1155	1235	1320	1335	1435	1550

		MX		MX	S		MX		MX
Richmond (St Helena) ▼	-	-	-	1515	1615	-	1815	-	-
Kingston (Turk's Pier) ▼	1435	1515	1600	1615	1715	1645	1915	-	-
Kingston (Town End Pier) ▼	1440	1520	1605	1620	1720	1650	1920	-	-
Hampton Court ▼	1510	1600	1635	1650	1750	1720	-	-	-

From Hampton Court

		MX		MX		MX		MX
Hampton Court ▼	1115	1200	1245	1400	1435	1515	1600	1645
Kingston (Town End Pier) ▼	1135	1220	1305	1420	1455	1535	1620	1705
Kingston (Turk's Pier) ▼	1200	1245	1330	1445	1515	1600	1640	1730
Richmond (St Helena) ▼	1300	-	1430	-	1615	-	1740	1830

Hampton Court ▼	1730
Kingston (Town End Pier) ▼	1750
Kingston (Turk's Pier) ▼	1810
Richmond (St Helena) ▼	1910

MX - These boats do not operate on Mondays (except Public Holidays)

S - Operates on peak Sundays and Public Holidays only

Fares information	Adult	
	Single	Return
Richmond - Hampton Court	£5.70	£7.20
Richmond - Kingston	£4.70	£6.20
Kingston - Hampton Court	£3.70	£5.20

Child and Senior Citizens' Fares
Children may obtain a £1 discount on the adult single or return fares. Senior citizens travel at the child rate on Monday to Friday only. Family tickets also available.

Contact Details: Turks Launches, 020 8546 2434. www.turks.co.uk
This service is not licensed by London River Services. If you have any comments or suggestions about this service, please contact the operator direct. Travelcard discounts are not available.

Westminster – Kew – Richmond – Hampton Court



From Westminster

Daily 31 March until 30 June 2007

Westminster ▼	1030	1100	1200	1400
Kew ▼	1200	1230	1330	1530
Richmond ▼	-	1300	1400	-
Hampton Court ▼	-	1430	1530	-

From Westminster

Daily 1 July until 30 September 2007

Westminster ▼	1030	1115	1200	1400
Kew ▼	1200	1245	1330	1530
Richmond ▼	1230	1315	1400	-
Hampton Court ▼	1400	1445	1530	-

For services in October, please contact the operator.

A return trip to Hampton Court takes between 7 and 8 hours.
For departure times of returning boats, please see page 18.

From Hampton Court

Daily 31 March until 30 June 2007

Hampton Court	▼	-	-	1500	1700
Richmond	▼	-	-	1600	1800
Kew	▼	1200	1530	1630	1830
Westminster	▼	1330	1700	1800	2000

From Hampton Court

Daily 1 July until 30 September 2007

Hampton Court	▼	-	-	1500	1600	1700
Richmond	▼	-	-	1600	1700	1800
Kew	▼	1200	1530	1630	1730	1830
Westminster	▼	1330	1700	1800	1900	2000

For services in October, please contact the operator.

Owing to extreme tidal conditions between Kew and Hampton Court, the timetables shown may be subject to alteration at short notice.

Customers are **STRONGLY** advised to establish sailing times with the operator before travelling on **020 7930 2062**.

Fares information

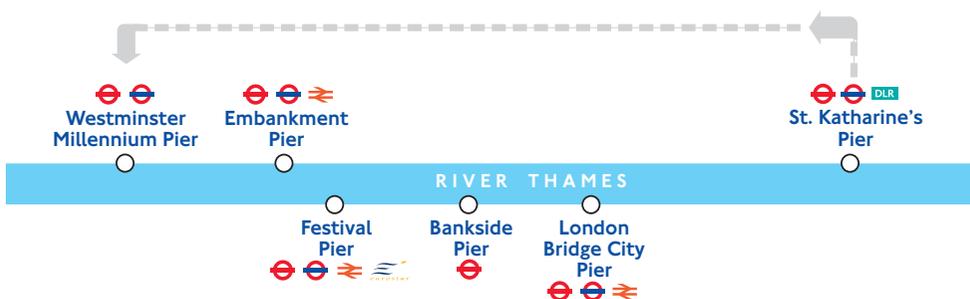
	Adult fares		Child/ Freedom Pass Holder	
	Single	Return	Single	Return
Westminster to Kew	£10.50	£16.50	£5.25	£8.25
Westminster to Richmond	£12.00	£18.00	£6.00	£9.00
Westminster to Hampton Court	£13.50	£19.50	£6.75	£9.75
Kew to Richmond	£6.00	£9.00	£4.00	£6.00
Kew to Hampton Court	£10.50	£16.50	£5.25	£8.25
Richmond to Hampton Court	£7.50	£10.50	£4.20	£6.00
	Senior Citizen/ Student		Family Ticket (2 Adults + 2 Children)	
	Single	Return	Single	Return
Westminster to Kew	£7.00	£11.00	£26.25	£41.25
Westminster to Richmond	£8.00	£12.00	£30.00	£45.00
Westminster to Hampton Court	£9.00	£13.00	£33.75	£48.75
Kew to Richmond	£4.00	£6.00	£16.00	£24.00
Kew to Hampton Court	£7.00	£11.00	£26.25	£41.25
Richmond to Hampton Court	£5.00	£7.00	£19.20	£27.00

Contact Details

Westminster Passenger Services Association (Upriver)
020 7930 2062/4721

Website: wpsa.co.uk

Westminster – St. Katharine’s Hop-on, Hop-off circular service



from Westminster

Daily 31 March until 20 May and 3 September to 28 October 2007

Westminster	▼	1100	1140	1220	1300	1340	1420	1500
Festival ★	▼	1105	1145	1225	1305	1345	1425	1505
Embankment	▼	1105	1145	1225	1305	1345	1425	1505
Bankside ★	▼	1115	1155	1235	1315	1355	1435	1515
London Bridge City ★	▼	1120	1200	1240	1320	1400	1440	1520
St. Katharine's	▼	1130	1210	1250	1330	1410	1450	1530
Westminster ◆	▼	1205	1245	1325	1405	1445	1525	1605

Westminster	▼	1540	1620	1700
Festival ★	▼	1545	1625	1705
Embankment	▼	1545	1625	1705
Bankside ★	▼	1555	1635	1715
London Bridge City ★	▼	1600	1640	1720
St. Katharine's	▼	1610	1650	1730
Westminster ◆	▼	1645	1725	1805

★ These piers are not served on Mondays to Fridays, except during Easter holidays 2-15 April 2007.

◆ The arrival times at Westminster are approximate

from Westminster

Daily from 21 May until 2 September

Westminster	▼	1100	1130		1800	1830	1900D
Festival	▼	1105	1135	then	1805	1835	
Embankment	▼	1105	1135	every	1805	1835	
Bankside	▼	1115	1145	30	1815	1845	
London Bridge City	▼	1120	1150	minutes	1820	1850	
St. Katharine's	▼	1130	1200	until	1830	1900	
Westminster ◆	▼	1205	1235		1905	1935	

D An additional journey may depart from Westminster at 1900 if there is sufficient demand

◆ The arrival times at Westminster are approximate

Fares information

	Adult fares		Child/ Freedom Pass Holder	
	Single	Return*	Single	Return*
Westminster to St. Katharine's	£6.20	£7.40	£3.10	£3.70
Any one stop (does not include St. Katharine's to Westminster)	£3.00	–	£1.50	–
	Senior Citizen/ Student		Family Ticket (2 Adults + 3 Children)	
	Single	Return*	Single	Return*
Westminster to St. Katharine's	£5.20	£6.40	£18.50	£22.50
Any one stop (does not include St. Katharine's to Westminster)	£2.00	–	not available	

* Hop-on, Hop-off fare ticket valid all day

Contact details
 Crown River Cruises
020 7936 2033
 Website: crownriver.com

Westminster – Greenwich – Barrier Gardens



Daily 2 April until 28 October 2007

A - Operates during June, July and August only

from Westminster

Westminster	▼	1000	1030	1100	1130	1200	1230	1300	1330
St. Katharine's	▼	1020	1050	1120	1150	1220	1250	1320	1350
Greenwich	▼	1100	1130	1200	1230	1300	1330	1400	1430
Barrier Gardens	▼	-	1200p	-	1300p	-	1400p	-	1500p

A A

Westminster	▼	1400	1430	1500	1530	1600	1630	1700
St. Katharine's	▼	1420	1450	1520	1550	1620	1650	1720
Greenwich	▼	1500	1530	1600	1630	1700	1730	1800
Barrier Gardens	▼	-	1600p	-	-	-	-	-

from Barrier Gardens/Greenwich

Barrier Gardens	▼	-	-	1200p	-	1300p	-	1400p	-
Greenwich	▼	1100	1200	1230	1300	1330	1400	1430	1500
St. Katharine's	▼	1135	1235	1305	1335	1405	1435	1505	1535
Westminster	▼	1200	1300	1330	1400	1430	1500	1530	1600

A A

Barrier Gardens	▼	1500p	-	1600p	-	-	-
Greenwich	▼	1530	1600	1630	1700	1730	1800
St. Katharine's	▼	1605	1635	1705	1735	1805	1835
Westminster	▼	1630	1700	1730	1800	1830	1900

p All boats cruise to the Thames Barrier, but only stop at Barrier Gardens Pier for pre-booked groups.

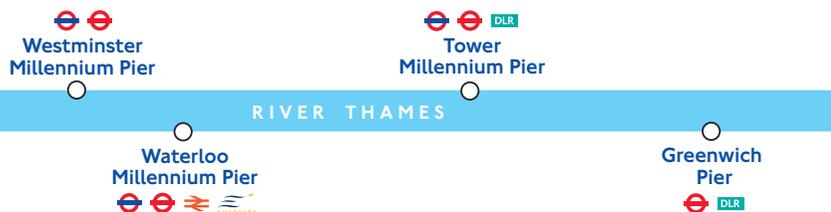
Fares information

	Adult fares		Child/ Freedom Pass Holder	
	Single	Return	Single	Return
Westminster to Greenwich	£7.20	£9.40	£3.60	£4.70
Westminster to Thames Barrier (landing at Greenwich optional)	-	£11.30	-	£5.65
Greenwich - Thames Barrier - Greenwich	-	£6.20	-	£3.10
St. Katharine's to Greenwich	£6.20	£7.40	£3.10	£3.70
St. Katharine's to Thames Barrier (landing at Greenwich optional)	-	£9.40	-	£4.70
	Senior Citizen/ Student		Family Ticket (2 Adults + 3 Children)	
	Single	Return	Single	Return
Westminster to Greenwich	£6.00	£8.00	£21.00	£26.00
Westminster to Thames Barrier (landing at Greenwich optional)	-	£9.20	-	£31.00
Greenwich - Thames Barrier - Greenwich	-	£5.00	-	£17.00
St. Katharine's to Greenwich	£5.50	£7.00	£17.00	£21.00
St. Katharine's to Thames Barrier (landing at Greenwich optional)	-	£8.00	-	£26.00

Contact details: Thames River Services **020 7930 4097**

Website: thamesriverservices.co.uk

Westminster – Waterloo – Tower – Greenwich



Downriver Service

Daily 2 April until 28 October 2007

A - 1 June to 2 September only

B - Daily until 30 September, then Saturdays and Sundays only until 28 October

	A	B	B	B
Westminster	▼ 0940	1000	1020	1040
Waterloo	▼ 0950	1010	-	1050
Tower	▼ 1010	1040	1050	1120
Greenwich	▼ 1040	1110	-	1150
	B	B	B	B
Westminster	▼ 1220	1245	1310	1330
Waterloo	▼ -	1255	-	1340
Tower	▼ 1250	1325	1340	1410
Greenwich	▼ -	1355	-	1440
	B	B	B	B
Westminster	▼ 1520	1545	1610	1630
Waterloo	▼ -	1555	-	1640
Tower	▼ 1550	1625	1640	1710
Greenwich	▼ -	1655	-	1740
	B	A	A	A
Westminster	▼ 1820	1850	1930	2010
Waterloo	▼ -	1900	1940	2020
Tower	▼ 1850	1925	2005	2045
Greenwich	▼ -	-	-	-

Upriver Service

Daily 2 April until 28 October 2007

A - 1 June to 2 September only

B - Daily until 30 September, then Saturdays and Sundays only until 28 October

	B	B	B	B
Greenwich	▼ -	-	-	1050
Tower	▼ 1010	1030	1050	1110
Westminster	▼ 1040	1100	1120	1140
Waterloo	▼ 1050	-	1130	-
	B	B	B	B
Greenwich	▼ 1220	-	1300	-
Tower	▼ 1300	1320	1345	1400
Westminster	▼ 1330	1350	1415	1430
Waterloo	▼ 1340	-	1425	-
	B	B	B	
Greenwich	▼ 1510	-	1555	-
Tower	▼ 1550	1610	1635	1700
Westminster	▼ 1630	1640	1715	1730
Waterloo	▼ 1640	-	1725	-
	A	A	A	
Greenwich	▼ -	-	-	
Tower	▼ 1930	2010	2050	
Westminster	▼ 2010	2050	2120	
Waterloo	▼ 2020	2100	2130	

Please see page 26 for details of fares on this service

Fares information				
	Adult fares		Child/Freedom Pass Holder	
	Single	Return	Single	Return
Westminster to Tower	£6.20	£7.40	£3.10	£3.70
Greenwich to Tower	£6.20	£7.40	£3.10	£3.70
Westminster to Greenwich	£7.20	£9.40	£3.60	£4.70
	Child/ Freedom Pass Holder	Family (2 adults and up to 3 children)		
River Red Rover*	£10.00	£5.00	£23.50	

* Hop-on, Hop-off fare ticket valid all day

Rail (DLR) River Rover Pass			
All day unlimited travel on this service on a hop-on, hop-off basis and on Docklands Light Railway (DLR) services. Tickets can be purchased from River ticket offices and from DLR ticket offices.			
	Child/ Freedom Pass Holder	Family (2 adults and up to 3 children)	
Rail (DLR) River Rover Pass	£11.00	£5.50	£27.00

Contact Details:

City Cruises

020 7740 0400

Website: citycruises.com

Bankside – Waterloo – Millbank



‘Tate to Tate’



Daily

Westbound										
Bankside	▼	1000§	1040	1120	1200	1240	1320	1400	1440	1520
Waterloo	▼	1011§	1051	1131	1211	1251	1331	1411	1451	1531
Millbank	▼	1018§	1058	1138	1218	1258	1338	1418	1458	1538

Bankside	▼	1600	1640
Waterloo	▼	1611	–
Millbank	▼	1618	1652

Eastbound										
Millbank	▼	1020§	1100	1140	1220	1300	1340	1420	1500	1540
Waterloo	▼	1027§	1107	1147	1227	1307	1347	1427	1507	1547
Bankside	▼	1038§	1118	1158	1238	1318	1358	1438	1518	1558

Millbank	▼	1620	1655x	1715s
Waterloo	▼	1627	–	1723s
Bankside	▼	1638	1713x	1736s

S = Saturdays and Sundays only X = Mondays to Fridays § = Not Sundays or Public Holidays

Fares information				
	Adult fares		Child/Freedom Pass Holder	
	Single	Roamer*	Single	Roamer*
Bankside/Waterloo/Millbank	£4.30	£7.30	£2.15	£3.65
Travelcard/London Student Card holder	£2.85	£4.90		
Tate members	£3.25	£5.50		
Family ticket (2 adults and 2 children)	£10.80	£16.60		

* Roamer includes stops to St. Katherine’s for the Tower

Contact Details: Thames Clippers **0870 781 5049** Website: thamesclippers.com

Embankment – Waterloo – Bankside – Tower – Greenwich



Daily 2 April to 28 October 2007

from Embankment

					A	A			
Embankment	▼	1000	1040	1120	1200	1230	1300	1340	1400
Waterloo	▼	1010	1050	1130	1210	1240	1310	1350	1410
Bankside	▼	1025	1105	1145	1225	1255	1325	1405	1425
Tower	▼	1040	1120	1200	1240	1305	1340	1420	1435
Greenwich	▼	1110	1150	1230	1310	-	1410	1450	-

A

Embankment	▼	1420	1500	1540	1600	1620			
Waterloo	▼	1430	1510	1550	1610	1630			
Bankside	▼	1445	1525	1605	1625	1645			
Tower	▼	1500	1540	1620	1640	1700			
Greenwich	▼	1530	1610	1650	-	1730			

from Greenwich

					A	A			
Greenwich	▼	1115	1155	1235	-	1315	-	1415	1455
Tower	▼	1150	1230	1310	1315	1350	1440	1450	1530
Bankside	▼	1200	1240	1320	1325	1400	1450	1500	1540
Embankment	▼	1215	1255	1335	1340	1415	1505	1515	1555
Waterloo	▼	1220	1300	1340	1345	1420	1510	1520	1600
Greenwich	▼	1535	1615	-	1655	1735			
Tower	▼	1610	1650	1710	1730	1810			
Bankside	▼	1620	1700	1720	1740	1820			
Embankment	▼	1635	1715	1735	1755	1835			
Waterloo	▼	1640	1720	1740	1800	1840			

A - Operates from 21 May until 9 September only.
An additional later journey may operate subject to demand

Fares information

From Waterloo Pier to:	Adult fares		Child fares	
	Single	Return	Single	Return
Embankment/Bankside	£3.40	£4.40	£1.70	£2.20
Tower	£6.00	£7.00	£3.00	£3.50
Greenwich	£7.00	£9.00	£3.50	£4.50

From Embankment Pier to:

Waterloo/Bankside	£3.40	£4.40	£1.70	£2.20
Tower	£6.00	£7.00	£3.00	£3.50
Greenwich	£7.00	£9.00	£3.50	£4.50

From Bankside Pier to:

Embankment/Waterloo	£3.40	£4.40	£1.70	£2.20
Tower	£3.40	£4.40	£1.70	£2.20
Greenwich	£6.40	£7.90	£3.20	£3.95

From Tower Pier to:

Embankment/Waterloo	£6.00	£7.00	£3.00	£3.50
Bankside	£3.40	£4.40	£1.70	£2.20
Greenwich	£6.00	£7.00	£3.00	£3.50

From Greenwich Pier to:

Embankment/Waterloo	£7.00	£9.00	£3.50	£4.50
Tower	£6.00	£7.00	£3.00	£3.50
Bankside	£6.40	£7.90	£3.20	£3.95

Hopper fares	Adult	Child/ Freedom Pass Holder	Family (2 adults and up to 3 children)
		£9.50	£4.95

Contact Details:
Catamaran Cruisers
020 7695 1800
Website: catamarancruisers.co.uk

Multilingual Circular Cruise and Greenwich Sunday Evening Sightseeing Cruise

Multilingual Circular Cruise



50 minute trip

Multilingual commentary available in English, French, Japanese, Italian, German, Spanish, Portuguese, Mandarin and Russian.

Daily

from Westminster Pier

1000A 1100 1200 1300 1400 1500 1600 1700 1800 1900B

- A - Operates from 21 May until 9 September 2007 only.
- B - Operates Fridays, Saturdays and Sundays 21 May until 9 September 2007 only.

Fares information

Adult	Child	Family (2 adults and up to 3 children)
£9.50	£4.95	£23.00

Contact details: Catamaran Cruisers **020 7695 1800**
 Website: catamarancruisers.co.uk

Greenwich Sunday Evening Sightseeing Cruise

This cruise passes the Tower of London, London Eye and Westminster. It operates on Sundays only from 27 May to 9 September 2007.

from Greenwich Pier

Departure at 1900 Return at 2100

Fares information

Adult	Children 5-15 years	Senior Citizen	Family
£7.00	£3.50	£5.00	£19.00

Contact details: **Campion Launches 020 8305 0300**
 Website: viscountcruises.com

MV Balmoral and Paddle Steamer Waverley Cruises from Tower Pier

Plan a day trip on the World's Last Sea Going Paddle Steamer, the Waverley, and on her consort, the Balmoral. See Tower Bridge opening especially for you and sail through. Follow the historic River Thames down to the sea and visit the great resorts and charming harbours of England.



See gleaming engines, enjoy restaurants, bars and commentary. Spacious open decks and heated lounges. Large sea-going ships certified to carry up to 700 passengers.

Cruises operate during June, July, September and October.

Please contact the operator for fare information and to book.

Contact details: Waverley Excursions 0845 130 4647

Website: waverleyexcursions.co.uk

Tilbury/Gravesend – Greenwich

Lower Thames and Medway operate a cruise from Gravesend or Tilbury to Greenwich during the summer period. A sightseeing cruise of central London is available from Greenwich at a supplement. Travelcard and Freedom Pass discounts are not available on these cruises.

Prior booking is essential for this service. Cruises may be cancelled without notice due to tidal conditions or for other operational reasons.

Please contact the operator for further details.

Contact details:

Lower Thames and Medway Passenger Boat Company 01732 353448

Website: princess-pocahontas.com

Wednesdays and Saturdays only

from Tilbury and Gravesend		from Greenwich	
Tilbury	▼ 1015	Greenwich	▼ 1500
Gravesend	▼ 1030	Tilbury	▼ 1715
Greenwich	▼ 1230	Gravesend	▼ 1730

MV Balmoral & Paddle Steamer

Tilbury/Gravesend - Greenwich



London Eye – River Cruise



Departing conveniently from the pier at the London Eye, a 40-minute circular cruise includes live commentary and a souvenir guide map. Suitable in all weather as the boat has both covered and sun deck seating. Both decks are accessible for wheelchair users.

Daily from 1 April until 31 October 2007

from Waterloo Pier

1045 1145 1245 1345 1445 1545 1645 1745

Please note that you should arrive at the pier 15 minutes prior to the departure time. It is recommended that you take your cruise prior to flying on the London Eye. As space is limited, advanced booking is recommended.

Adult	£10.50
Children (5-15 years)	£5.25
Under 5s	Free
Senior (60+ years)	£8.50
Monday to Friday only and not valid July/August.	
Disabled adult All paying disabled guests can bring a personal assistant free of charge.	£8.50

Group travel

Groups of 15 or more receive a 10% discount.

Booking

online: londoneye.com and receive 10% discount

tel: +44 (0) 870 5000 600

or in person at the ticket office inside County Hall.

Times and fares subject to change. This service is not licensed by London River Services. If you have any comments or suggestions about this service, please contact the operator.

Dinner Cruises

(Sunday – Saturday)

Classic Dinner Cruise: £69.00

Includes a welcome drink, four-course à la carte menu, house wine with dinner and mineral water. With live entertainment and after dinner dancing during a two-and-a-half hour cruise.

Premier Dinner Cruise: £83.00

Includes a welcome drink, four-course à la carte menu, house wine with dinner and mineral water, live entertainment and after-dinner dancing.

Elite Dinner Cruise: £105.00

Includes exclusive seating at front of boat, champagne welcome drink, five-course à la carte menu, your selected wine with dinner and a liqueur, live entertainment and after-dinner dancing.

from Embankment Pier

Board at 1915

Departure at 2000

Return at 2245

Contact Details:

Bateaux London **020 7695 1800**

Website: bateauxlondon.com



Daily Lunch Cruises

(Wednesday – Saturday)

Classic Lunch Cruise

Three-course set menu during a one-and-a-half hour cruise.

£24.00 per adult

Elite Lunch Cruise

Includes half bottle of house wine, half bottle of mineral water with window table seating and three-course set menu.

£32.00 per adult

Children's Lunch Cruise

Applicable to children between 5-12 years.

Three-course set menu **£13.00 per child**

from Embankment Pier

Board at 1200	Departure at 1230	Return at 1400
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from Waterloo Pier

Board at 1235	Departure at 1245	Return at 1415
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Contact Details:

Bateaux London

020 7695 1800

Website: bateauxlondon.com



London Showboat Dinner Cruise

Cruise time – 3 hours
30 minutes

Imagine your favourite songs from the world's most famous musicals as the perfect accompaniment to the sights of London. Add a welcome drink, a superb four-course dinner with wine

and dancing during a leisurely river cruise. You have the perfect combination for an unforgettable evening.

Wednesday to Sunday Dinner Cruise

Includes:

- Welcome drink on arrival
- Four-course meal
- Half bottle of wine per person
- Live cabaret and disco

£66.00 per person

Operates on Wednesdays, Thursdays, Fridays, Saturdays and Sundays from April until October 2007.

from Westminster Pier

Boarding at 1845	Departure at 1900	Return at 2230
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Contact Details:

City Cruises

020 7740 0400

Website: citycruises.com

Sunday Lunch Jazz Cruises

(Every Sunday)

Classic Sunday Lunch Jazz Cruise

Three-course set menu during a two-and-a-half hour cruise.

£39.50 per adult

Premier Sunday Lunch Jazz Cruise

Includes half bottle of house wine and mineral water per person and three-course set menu.

£46.50 per adult

Elite Sunday Lunch Jazz Cruise

Includes half bottle of house wine and mineral water per person with exclusive seating at front of boat and three-course set menu, plus a souvenir photograph per adult.

£55.00 per adult

Children's Sunday Lunch Jazz Cruise

Applicable to children between 5-12 years. three-course set menu **£22.00 per child**



from Embankment Pier

Board at 1200 Departure at 1230 Return at 1500

from Waterloo Pier

Board at 1235 Departure at 1245 Return at 1515

Contact Details:
Bateaux London
020 7695 1800
Website: bateauxlondon.com

Sunday Lunch Cruise – The Silver Sturgeon

Every Sunday - subject to availability



Enjoy exceptional service and exquisite cuisine on board Silver Fleet's flagship, The Silver Sturgeon, whilst cruising past London's amazing riverscape. The Sunday lunch cruise departs from Waterloo Pier and includes a welcome drink, three-course lunch and a live pianist.

£45.00 per adult

£18.00 per child (5-12 years)

Children under 5 years, free of charge

from Waterloo Pier

Board at 1150 Cruise between 1220 and 1525 Disembark at 1545

Contact Details:
Silver Fleet - Woods River Cruises
020 7481 2711
silverfleet.co.uk
email: sales@silverfleet.co.uk



38 Thinking of hiring a boat?

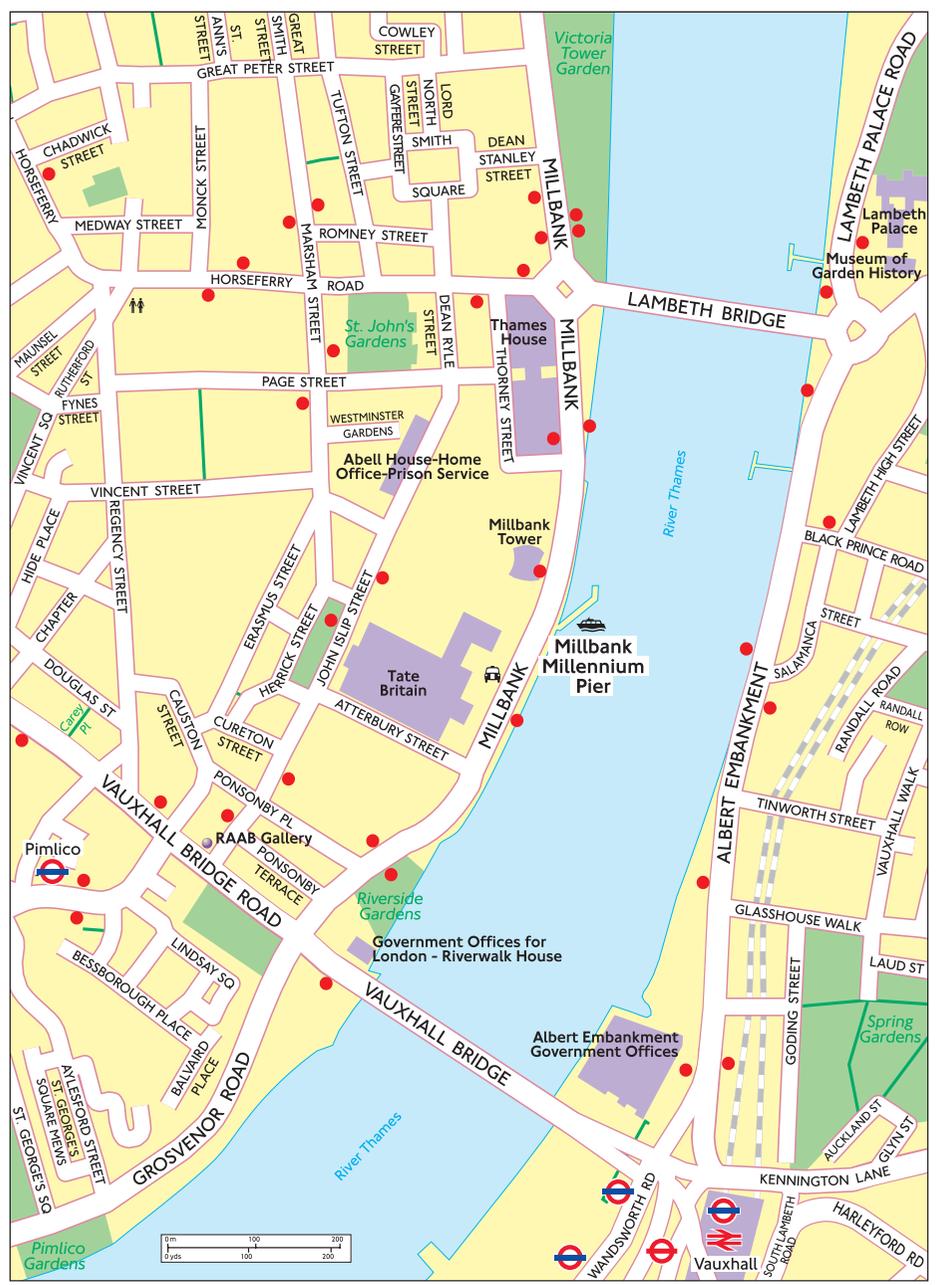
The following is a list of operators offering boats which organised groups may hire.

Absolute Pleasure Boats	0800 731 2307
Bateaux London	020 7695 1800
Campion Launches	020 8305 0300
Capital Pleasure Boats	0800 019 1516
Catamaran Cruisers	020 7695 1800
Chas Newens Marine	020 8788 4587
City Cruises	020 7740 0400
Colliers Launches	020 8892 0741
Crown River Cruises	020 7936 2033
Heritage Boat Charters	01932 224 800
King Cruises	020 8303 0774
Livett's Launches	020 7378 1211
London Party Boats	0800 180 4881
London Pleasure Boats	01732 22 00 51
Paddle Steamer Kingswear Castle Trust	01634 827648
Princess Pocahontas	01732 353448
Sailing Barge Lady Daphne	020 7562 7656
Thames Clippers	0870 781 5049
Thames Cruises	020 7928 9009
Thames Executive Charters	01342 322440
Thames Leisure	020 7623 1805
Thames Luxury Charters	020 8780 1562
Thames Pleasure Cruises Ltd	020 7821 1186
Topsail Events and Charter	01273 890328
Turks Launches	020 8546 2434
Viscount Cruises	020 8305 0300
Waverley Excursions	0845 130 4647
Westminster Party Boats	020 7839 3424
WPSA (Upriver)	020 7930 2062
Woods River Cruises	020 7481 2711



Local area maps

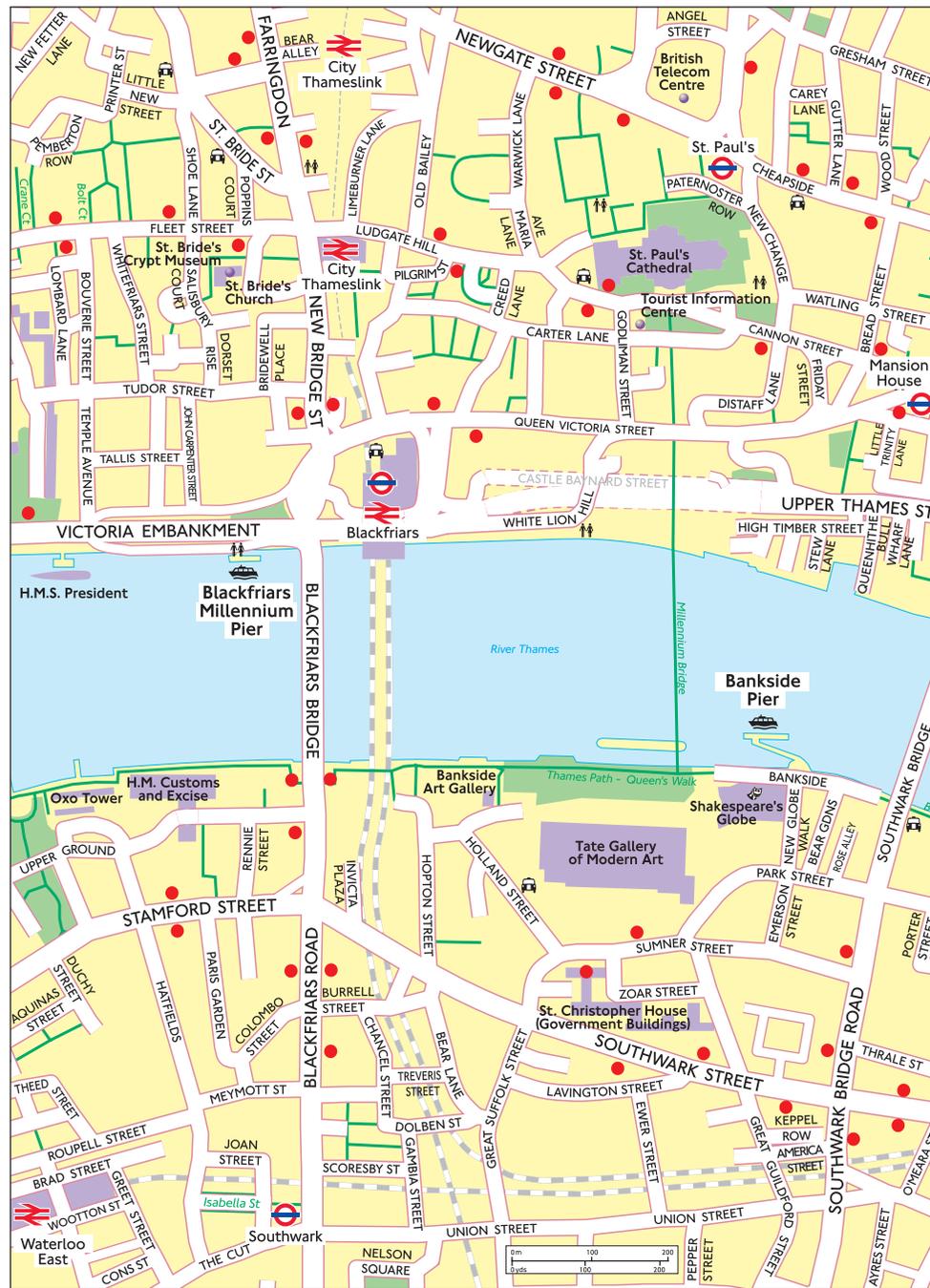
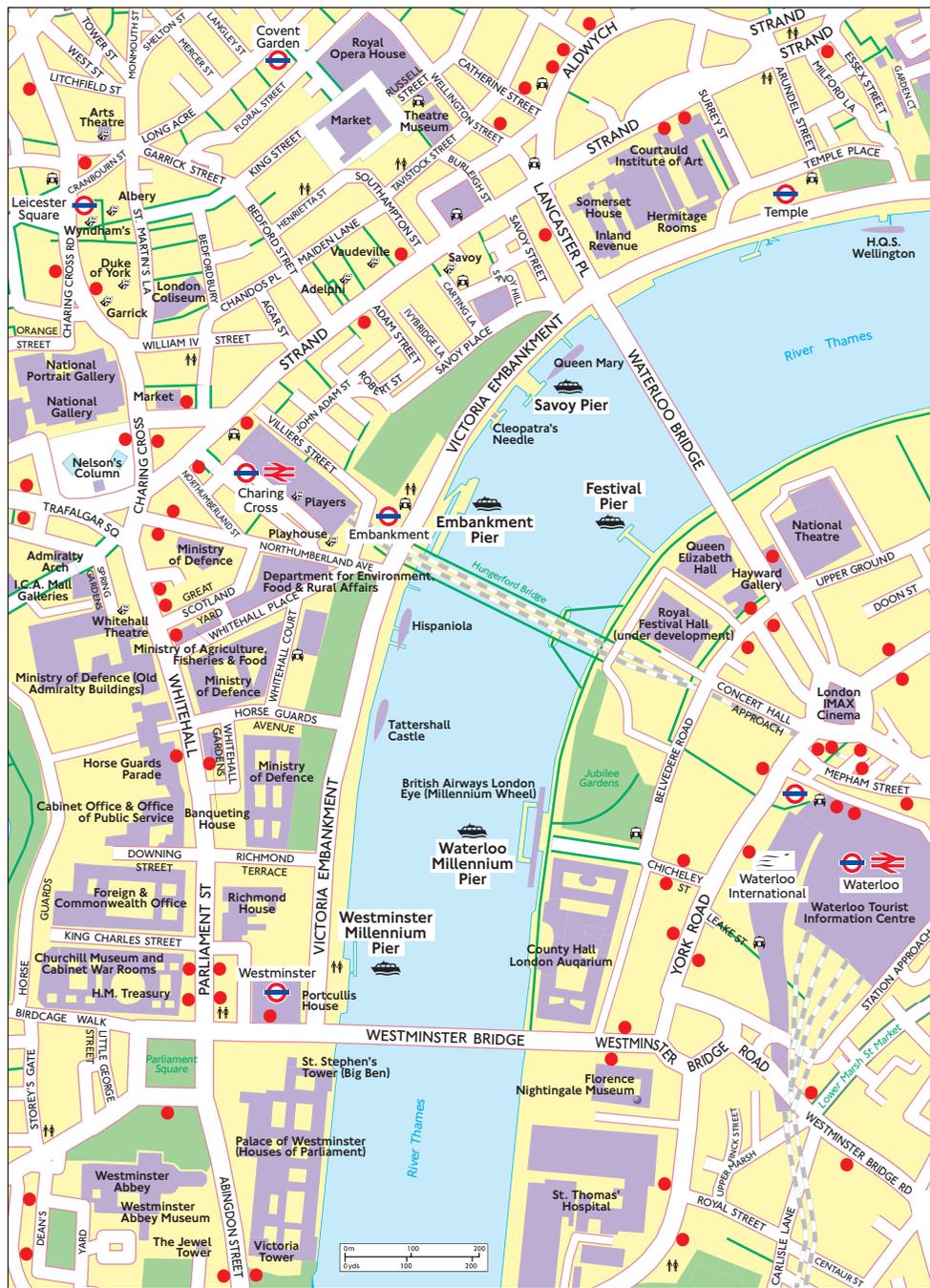
Millbank

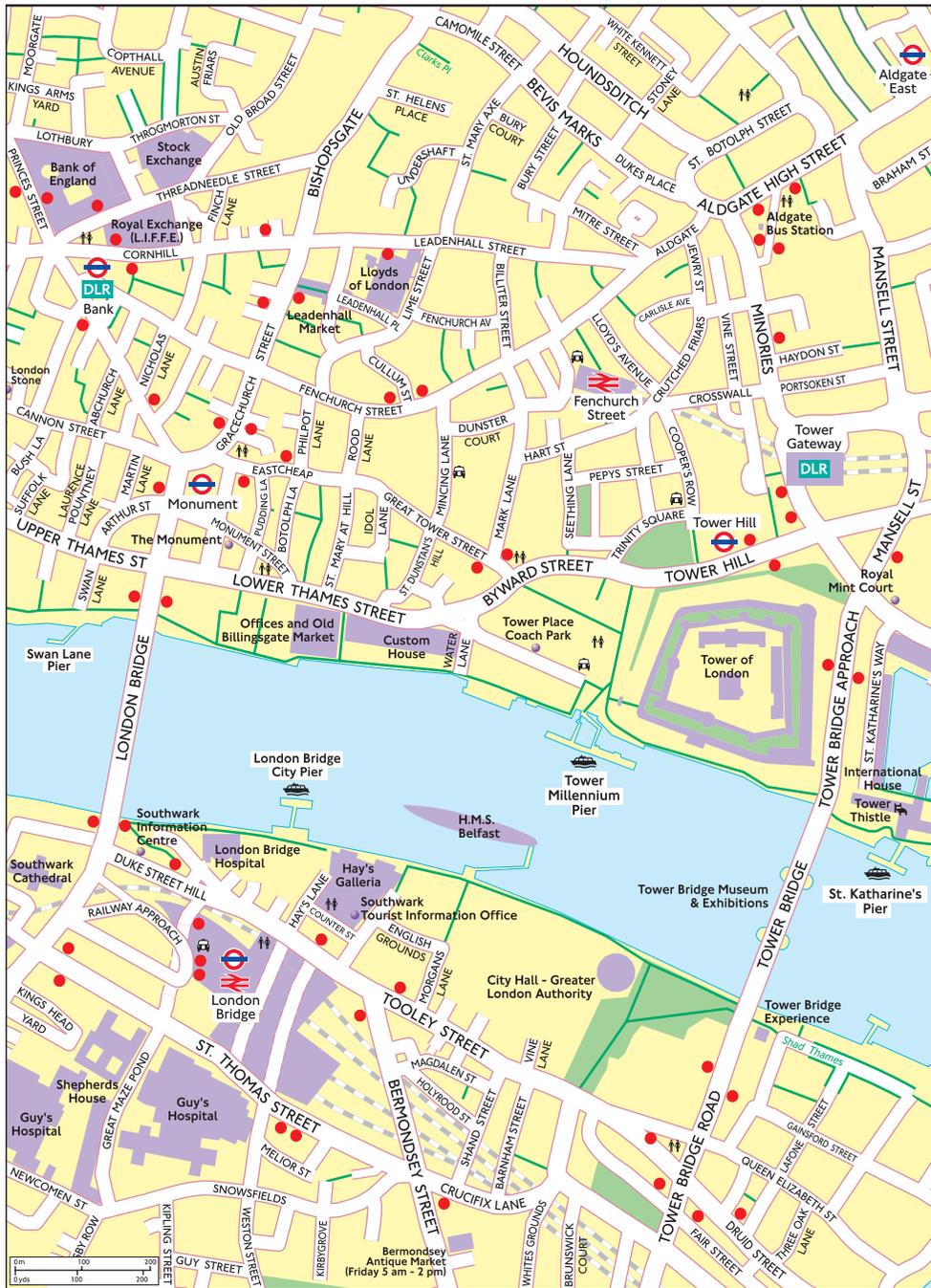


Key to amenities

	Operational pier		Bus stop
	Underground station		Public footpath
	DLR station		Public toilets
	National Rail station		Taxi rank

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Useful information and contacts

London River Services is responsible for managing the following piers:

Westminster Millennium Festival
Embankment
Millbank Millennium
Blackfriars Millennium
Bankside
Tower Millennium
Greenwich

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 172 Buckingham Palace Road
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This guide is also available in Arabic, Bengali, Chinese, French, Greek, Gujarati, Hindi, Punjabi, Spanish, Turkish, Urdu and Vietnamese. To request a copy in any of these languages, please call 020 7222 1234, or download a copy at tfl.gov.uk/river. The guide is also available in large print and audio formats. To request a copy in either of these formats, please call 020 7222 1234.

Comments and suggestions

If you have any comments or suggestions about the piers or scheduled boat services that operate from them, please telephone 020 7941 2400, or write to:

Andy Griffiths
General Manager
London River Services Limited
Tower Pier
Lower Thames Street
London EC3N 4DT
enquiries@tfl-river.co.uk

If you wish to take the matter further please contact:

London TravelWatch
 6 Middle Street
 London EC1A 7JA

Telephone: 020 7505 9000
 Fax: 020 7505 9003
 Website: londontravelwatch.org.uk
info@londontravelwatch.org.uk

This is the official body representing the interests of public transport users in Greater London.